

DEPARTMENT OF ALCOHOL AND DRUG PROGRAMS

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**ADP BULLETIN**

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| Title: Fair Hearing Rights Contact | | Issue Date: July 29, 2005 Expiration Date: N/A | Issue No. 05-07 |
| Deputy Director Approval (Original signed by C.Delgado) Michael S. Cunningham PROGRAM SERVICES DIVISION | Function: [] Information Management [X] Quality Assurance [] Service Delivery [] Fiscal [] Administration | Supersedes Bulletin/ADP Letter No. | |

PURPOSE

The purpose of this bulletin is to notify Drug Medi-Cal (DMC) Program participants of a change of address and phone numbers for the contact at the California Department of Social Services (CDSS) for client State Hearing Rights appeals.

DISCUSSION

If a Drug Medi-Cal (DMC) beneficiary disagrees with an action taken by a provider intended to reduce or deny his/her Medi-Cal benefit, he/she has the right to a State hearing through the CDSS. Specifically, Title 22, California Code of Regulations (CCR), Section 51341.1(p) mandates that providers must inform all beneficiaries of their right to a fair hearing at the State level if they disagree with action of denial, involuntary discharge, or reduction in DMC substance abuse treatment services. The written notice of State hearing rights must be mailed or handed to the beneficiary 10 days prior to the intended action and the notice must include specific information as outlined in Subsection (p)(1).

The Department of Alcohol and Drug Programs (ADP) was recently notified that there has been a change of address and telephone number for the contact at CDSS responsible for processing State Hearing Rights appeals. The DMC beneficiary should contact CDSS to request a State hearing at the new address and telephone number listed below. Until the DMC regulations can be updated with this new information, providers are advised to amend any Title 22, CCR, State hearing rights information they have developed to reflect the following information:



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Written requests should be directed to:

California Department of Social Services
State Hearings Division
P.O. Box 944243, M.S. 19-37
Sacramento, California 94244-2430

Oral requests should be directed to:

Telephone: 1-800-952-5253
TDD Number: 1-800-952-8349

REFERENCES

California Code of Regulations, Title 22, Section 51341(f).

QUESTIONS/MAINTENANCE

Questions should be referred to Ms. Joy Jarfors, Manager, County Monitoring Branch at (916) 322-7933 or Ms. Gloria Woodlock, Supervisor, DMC Monitoring Unit at (916) 322-1935.

EXHIBITS

None

DISTRIBUTION

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